

Derrick, ScootAbility User, London



Derrick, 76 uses our ScootAbility service in Camden several times a week. The service enables older and disabled people to borrow scooters or powerchairs for free – and we deliver and collect the vehicles directly to and from service users' homes.

'I've been using the service for around six months now,' explains Derrick. 'Before, I literally hobbled around with a stick. I could only leave the house with the help of a carer – holding onto their shoulder with one hand and stick with the other. Really awkward.'

'With this service, I can go out on my scooter to the local shops, Sainsbury's, Waitrose. I go out for coffee or even for a full-blown breakfast. The benefits are great – the scooter has good control and can get in and out of the shops quite easily.'

'The best thing is that I can get away from the flat, out and about – seeing people, talking to people – I'm a terrible chatterer. Without this, I would just sit in all day long, watching the TV, not much of a life. If you don't go out, you'll be talking to yourself. You'd go bananas, it'd be log cabin disease.'